

Quality Policy Statement

Arrival Electronics is committed to providing customers with products that comply in all respects to their order requirements.

Arrival Electronics Quality Management System is Certified to AS9120 Rev A and ISO 9001:2008 Standards.

Specifically, the service provided will include the following:

- Components will be procured from reputable sources, either distributors or direct from manufacturers. Where possible these distributors and manufacturers will be registered to ISO 9001.
- Components will be repackaged to customer requirements and this packaging will provide full identification and traceability
- Where components from a specific manufacturer have been specified then this specification shall be adhered to except where lack of availability could prejudice delivery or there is a significant cost advantage in supplying components from another manufacturer. These options will only be exercised by agreement.
- Components will be delivered to agreed customer delivery requirements (subject to credit status).

The organisational goals are that quality shall be inherent in all aspects of the business and that a policy of continuous improvement is maintained throughout the company.

All policies and procedures relevant to quality are authorised by the Managing Director or Operations Director.

These policies and procedures are designed to conform to the requirements of AS9120 Rev A and ISO 9001:2008 and will be updated in accordance with any future changes to this standard.

The Quality procedures ensure that this Quality Policy Statement is communicated to all company personnel.

Signed:

Date: 11th July 2017

Name: Stewart Darroch
Designation: Operations Director

Date for review: July 2018

Issue Survey

Issue Status	Issue Date	Comments
2.0	30/10/2013	Update to the Original Quality Policy Statement, previously signed 05/01/2010. The key amendments are QA047 added to the footer, 'Managing Director' amended to 'General Manager' with the addition of the Issue Survey and now formally released
3.0	03/11/2014	Update to the Issue 2.0 To Include AS9120 Rev A
4.0	10/07/2015	Update to the Issue 3.0 To Include Company Name Change
5.0	19/07/2016	Updates to the Issue 4.0 To Include GM Name Change & Post Annual Documentation Review